

## Information for importers

The JOYDIVISION team will be happy to support you so that the import of your JOYDIVISION quality products runs smoothly.

### You are an importer from the EU

JOYDIVISION articles are marketable in the entire European Union.

The only exception to this is clean'n'safe, which only has approval for distribution in Germany. Nevertheless, clean'n'safe is distributed in numerous countries without any problems.

We will be happy to support you by providing all the necessary documents, such as declarations of conformity, declarations of no objection, other declarations, etc., if required.

JOYDIVISION articles are available from our warehouse in Hanover/Germany.

Delivery condition: ex works (EXW)

We will find a favourable forwarding agency for you. Alternatively, you can instruct your forwarding agent to collect the goods or place a routing order with us.

If necessary, please contact your sales representative, who will be happy to help you.

### You are importer from non-EU (third country)

JOYDIVISION articles are marketable throughout the European Union.

JOYDIVISION products are already successfully sold in more than 60 countries.

We are happy to assist you with imports by providing you with all the necessary documents if required, such as declarations of conformity, declarations of no objection, free trade certificates, other declarations, etc.

JOYDIVISION articles are available from our warehouse in Hanover/Germany.

Delivery condition: ex works (EXW)

We will find a favourable forwarding agency for you. Alternatively, you can instruct your forwarding agent to collect the goods or place a routing order with us.

If necessary, please contact your sales representative, who will be happy to help you.

If you do not yet have a contact person, please contact:

#### **JOYDIVISION international AG**

Wiesenaue Strasse 11

30179 Hannover (Germany)

Tel: +49 (0)511/67 99 666-66

Fax: +49 (0)511/67 99 666-9

Sales@JOYDIVISION.de